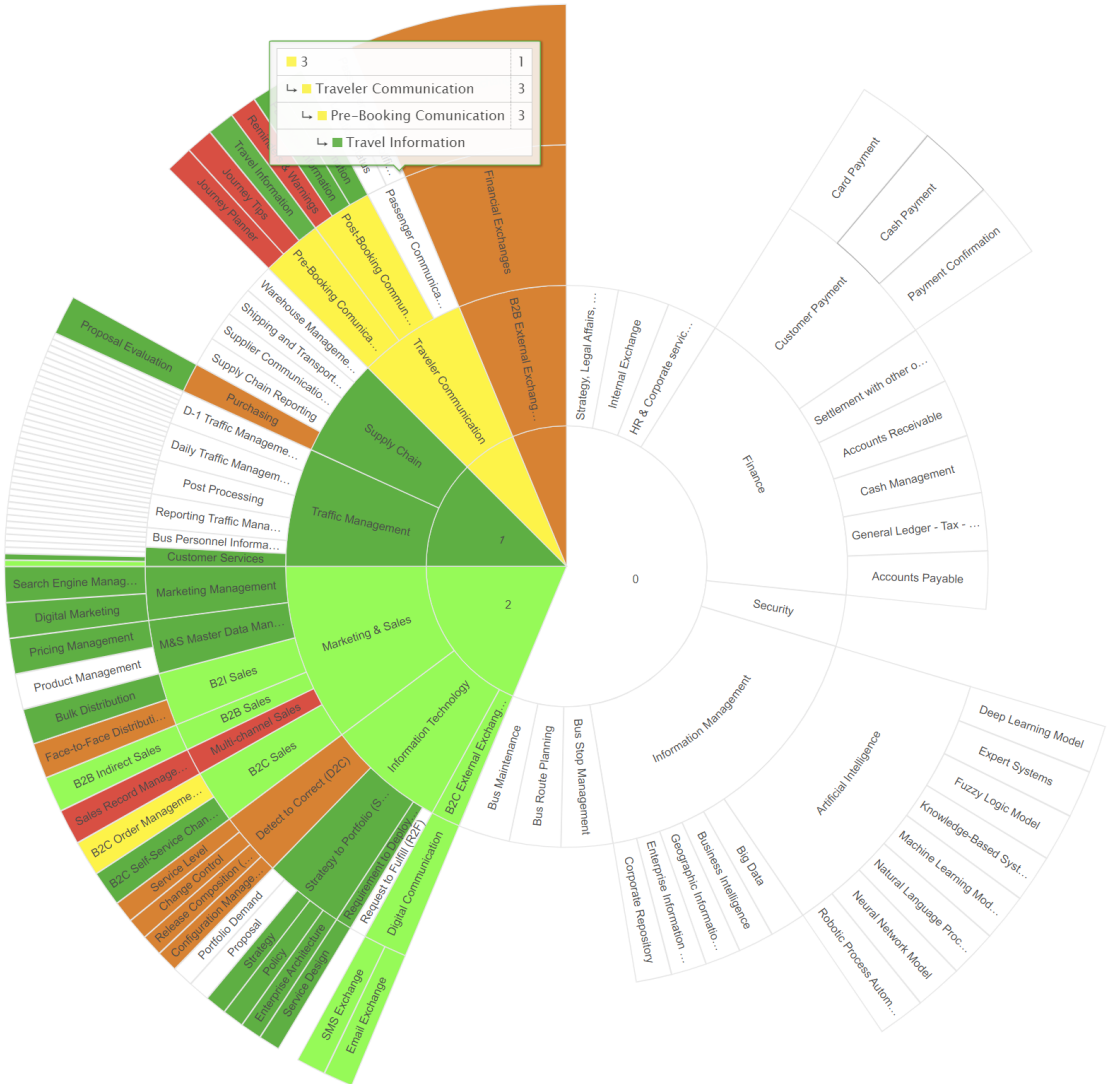
# Visible Enterprise Dashboards

## Application Availability

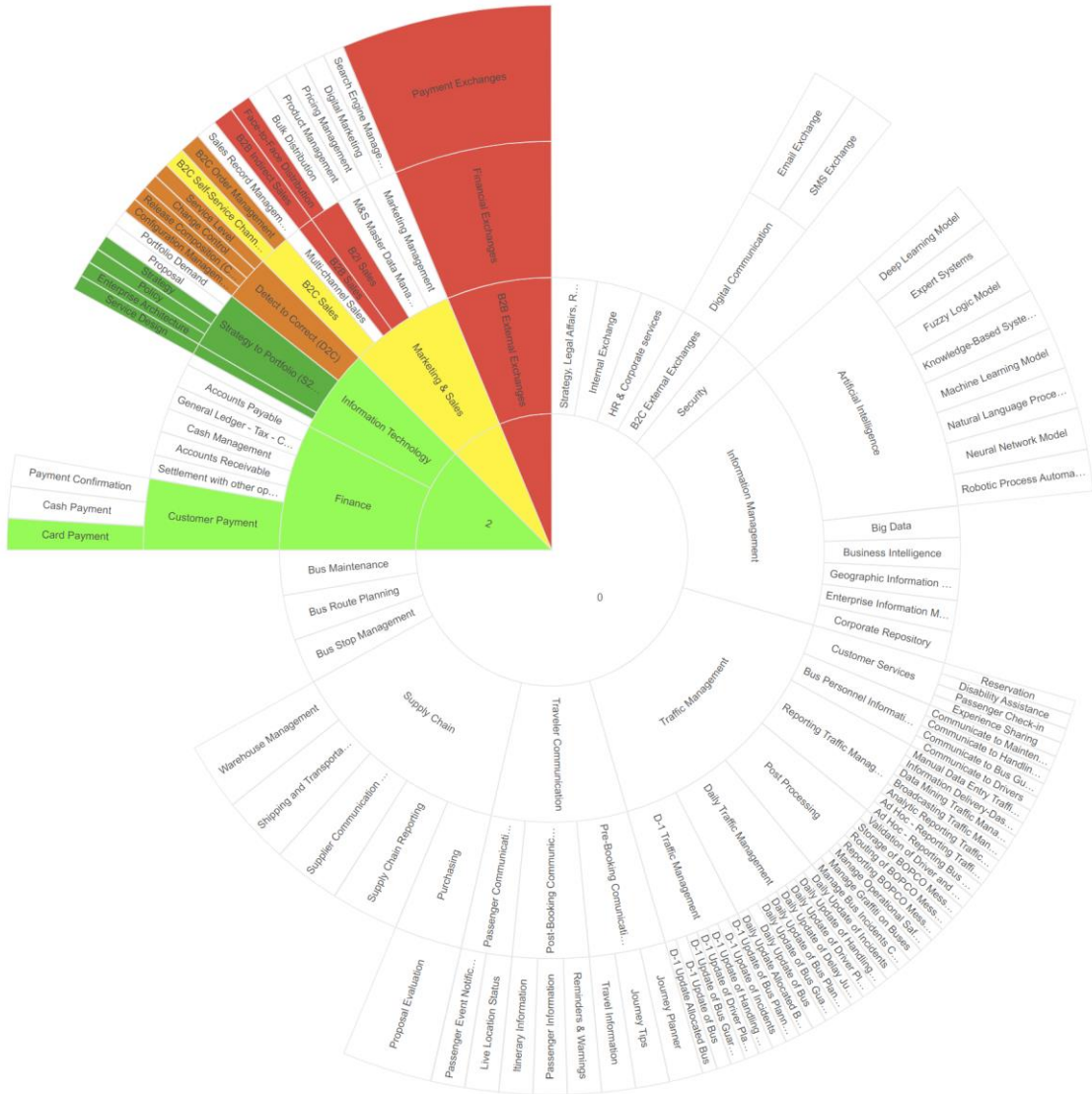
Sample Labnaf Dashboards

# Consolidated Impact of Unavailability on Enterprise Functions

## Magnitude of the Number of Users impacted by unavailability




## Magnitude of Critical Data impacted by unavailability

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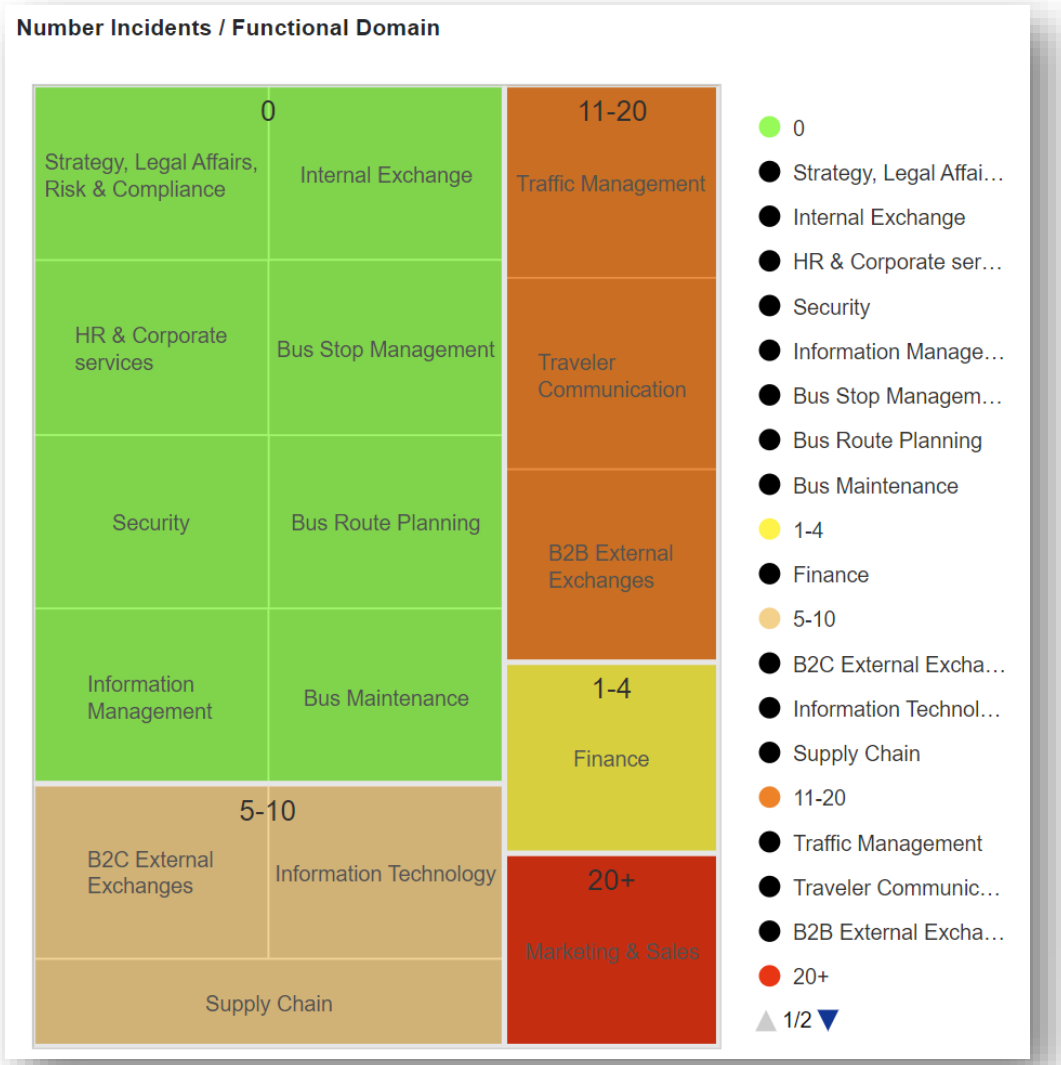
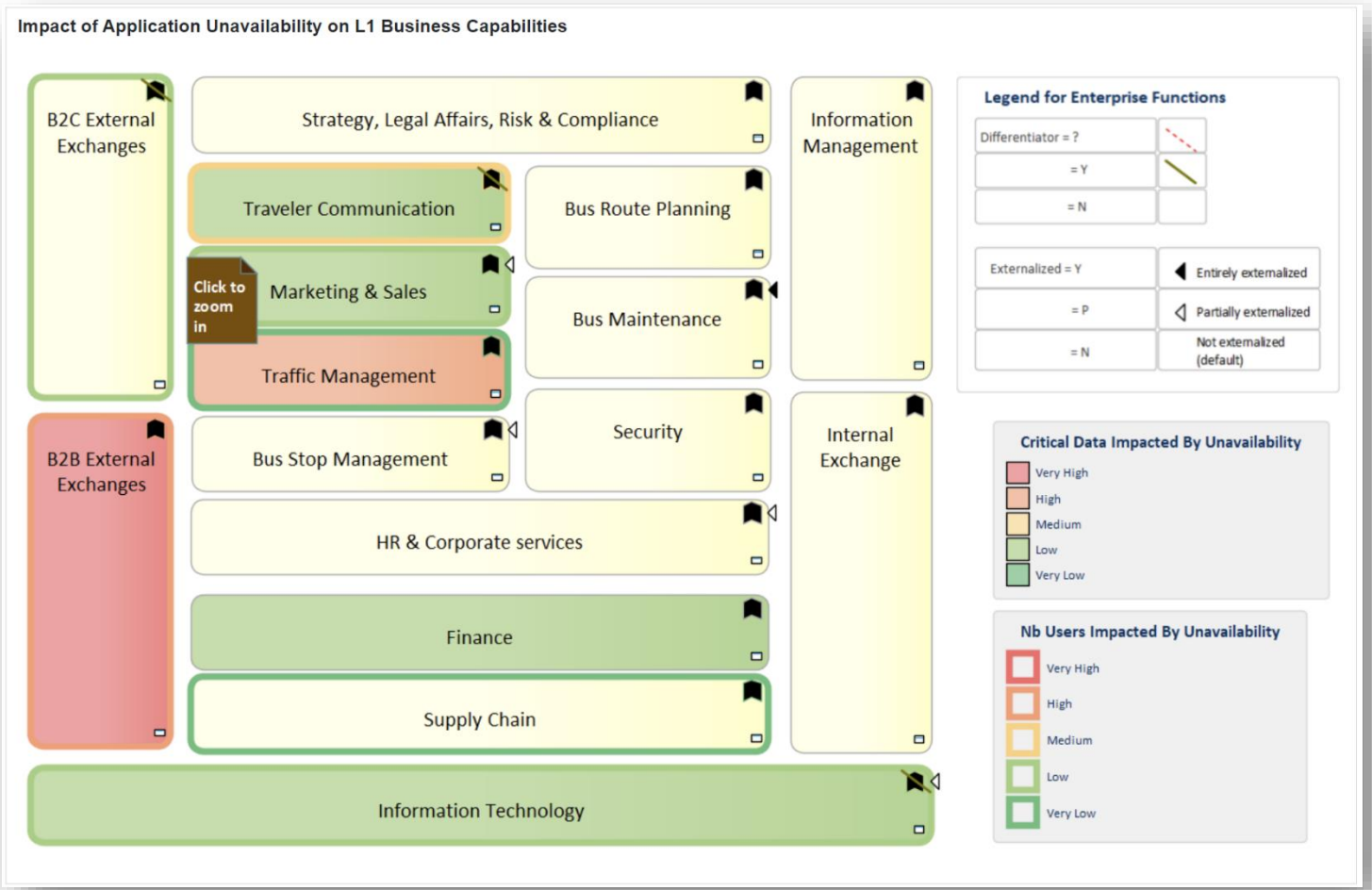
# Consolidated Impact of Unavailability on Enterprise Functions

## Dynamic Layout




## Fixed Layout

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# Applications by Unavailability

**Applications by Unavailability**

View all

Search

10

| Name | Pct_unavailable | Nb_incidents | Nb_users | Tco |
|---|---|---|---|---|
| BOPCO Travel Info | 5 | 1 | 120 | 45 |
| CMDB | 5 | 6 | 100 | 258 |
| Zeus Prodcut Management | 4 | 1 | 8 | 56 |
| Customer Mobile Applicatior | 3 | 5 | 50 | 5 |
| BOPCO Journey Planner | 2 | 10 | 120 | 20 |
| Neptune Indirect Sales Staf | 2 | 1 | 62 | 510 |
| Aphrodite Digimarketing | 1 | 6 | 5 | 852 |
| Athena Order Management | 1 | 7 | 50 | 1250 |
| Mars WebApp | 1 | 5 | 100 | 65 |
| Poseidon | 1 | 1 | 50 | 95 |

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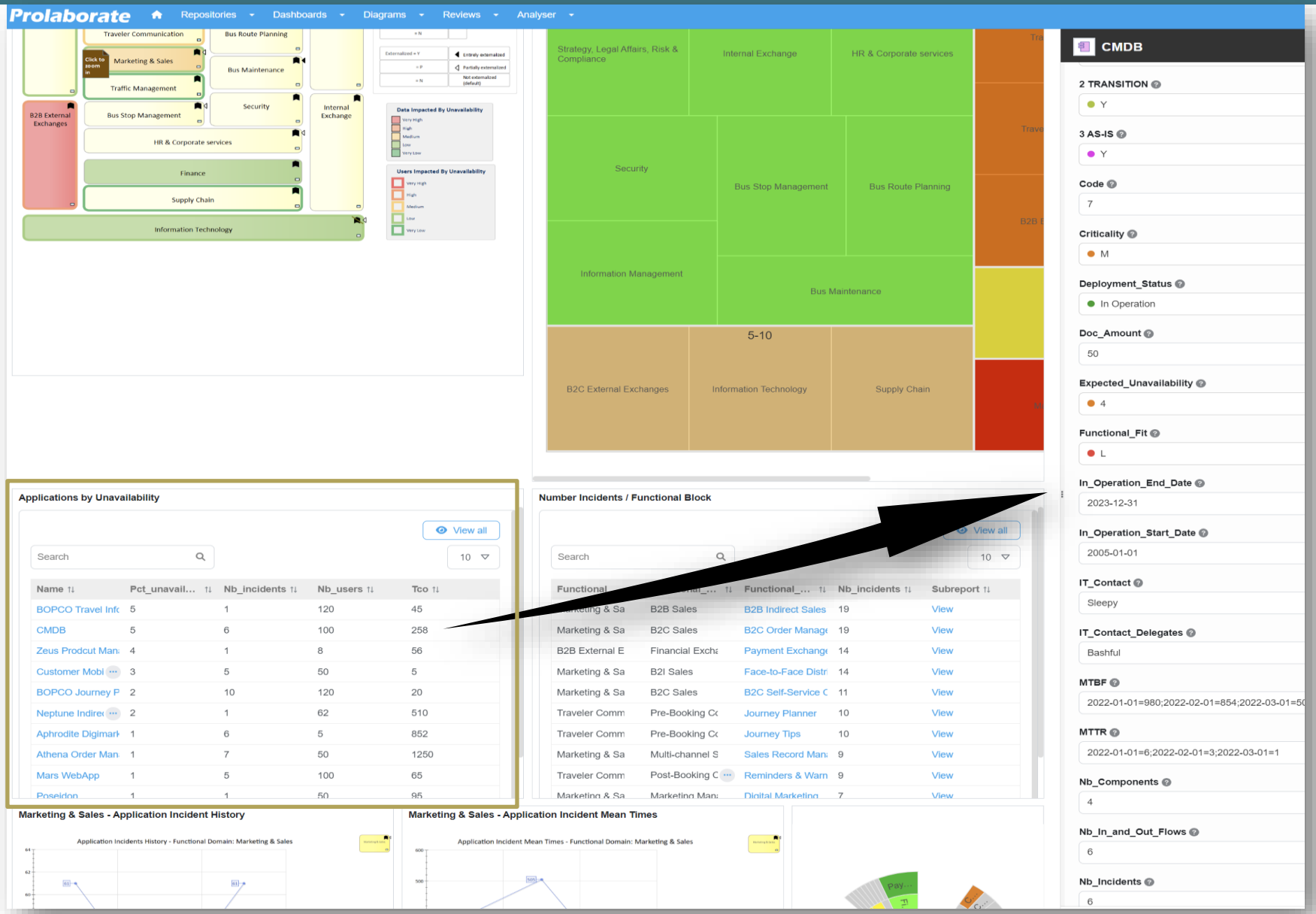
# Applications by Unavailability

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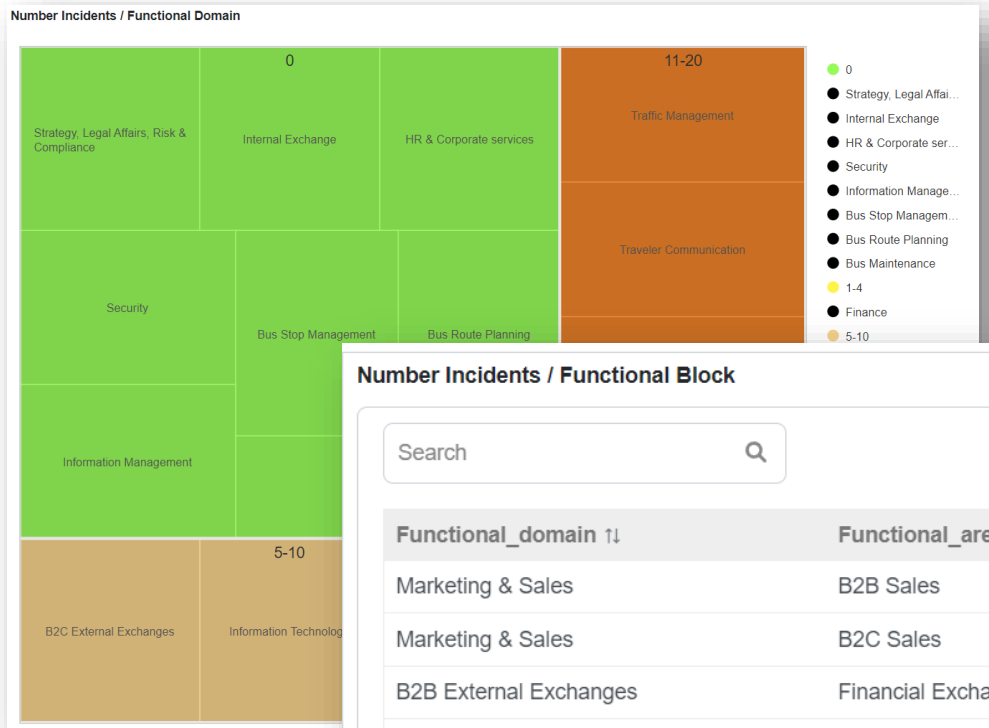
# Consolidated Application Incidents




**Number Incidents / Functional Block**

Search

| Functional_domain | Functional_area | Functional_block | Nb_incidents | Subreport |
|---|---|---|---|---|
| Marketing & Sales | B2B Sales | B2B Indirect Sales | 19 | View |
| Marketing & Sales | B2C Sales | B2C Order Management | 19 | View |
| B2B External Exchanges | Financial Exchanges | Payment Exchanges | 14 | View |
| Marketing & Sales | B2I Sales | Face-to-Face Distribution | 14 | View |
| Marketing & Sales | B2C Sales | B2C Self-Service Channel | 11 | View |
| Traveler Communication | Pre-Booking Comunication | Journey Planner | 10 | View |
| Traveler Communication | Pre-Booking Comunication | Journey Tips | 10 | View |
| Marketing & Sales | Multi-channel Sales | Sales Record Management | 9 | View |
| Traveler Communication | Post-Booking Communication | Reminders & Warnings | 9 | View |
| Marketing & Sales | Marketing Management | Digital Marketing | 7 | View |

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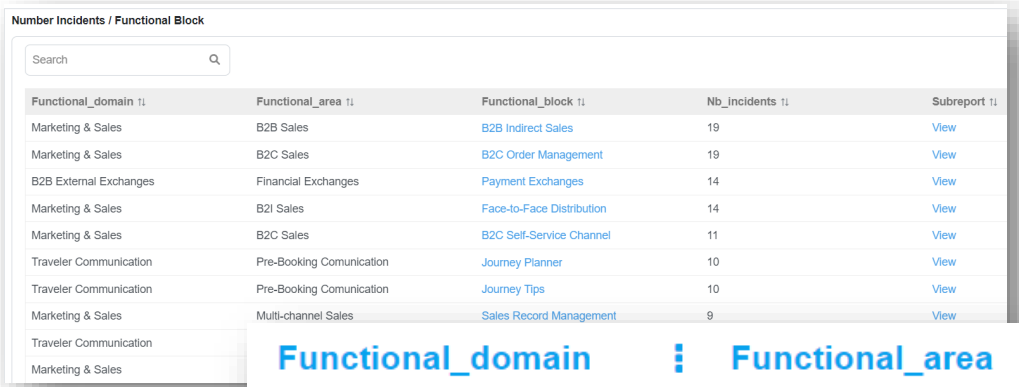
# Application Incidents




| Functional_domain | Functional_area | Functional_block | Application | Nb_incidents |
|---|---|---|---|---|
| Marketing & Sales | B2C Sales | B2C Self-Service Channel | Customer Mobile Application | 9 |
| Marketing & Sales | B2C Sales | B2C Self-Service Channel | Ares | 8 |
| Marketing & Sales | B2C Sales | B2C Order Management | Jupiter Cash Desk | 8 |
| Marketing & Sales | B2C Sales | B2C Order Management | Athena Order Management | 6 |
| Marketing & Sales | B2C Sales | B2C Self-Service Channel | LOGIN | 4 |
| Marketing & Sales | B2C Sales | B2C Order Management | Venus Cash Desk | 4 |

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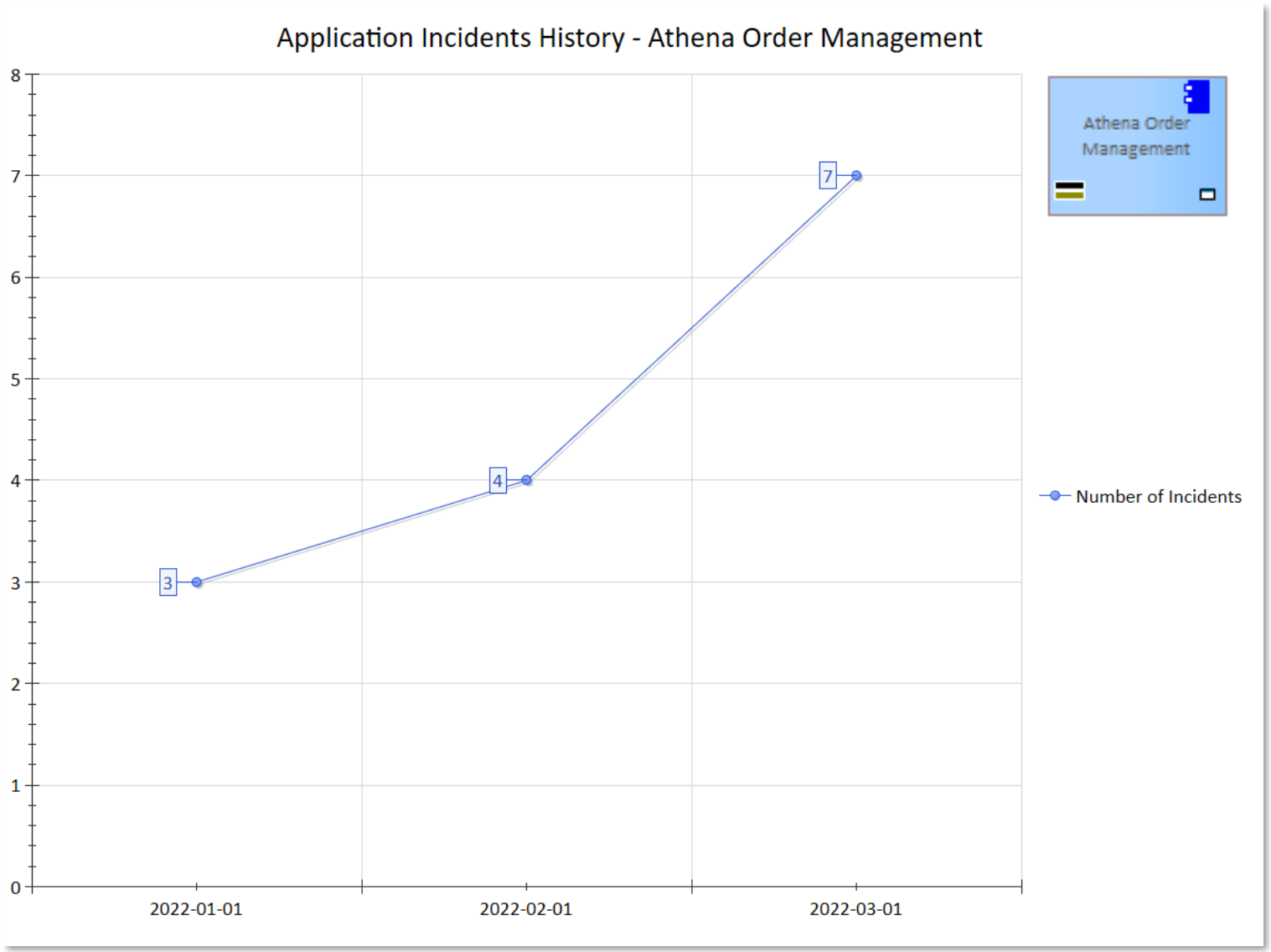
# Evolution of the Number of Application Incidents Over Time

Automatic time series graph generation for every **application**

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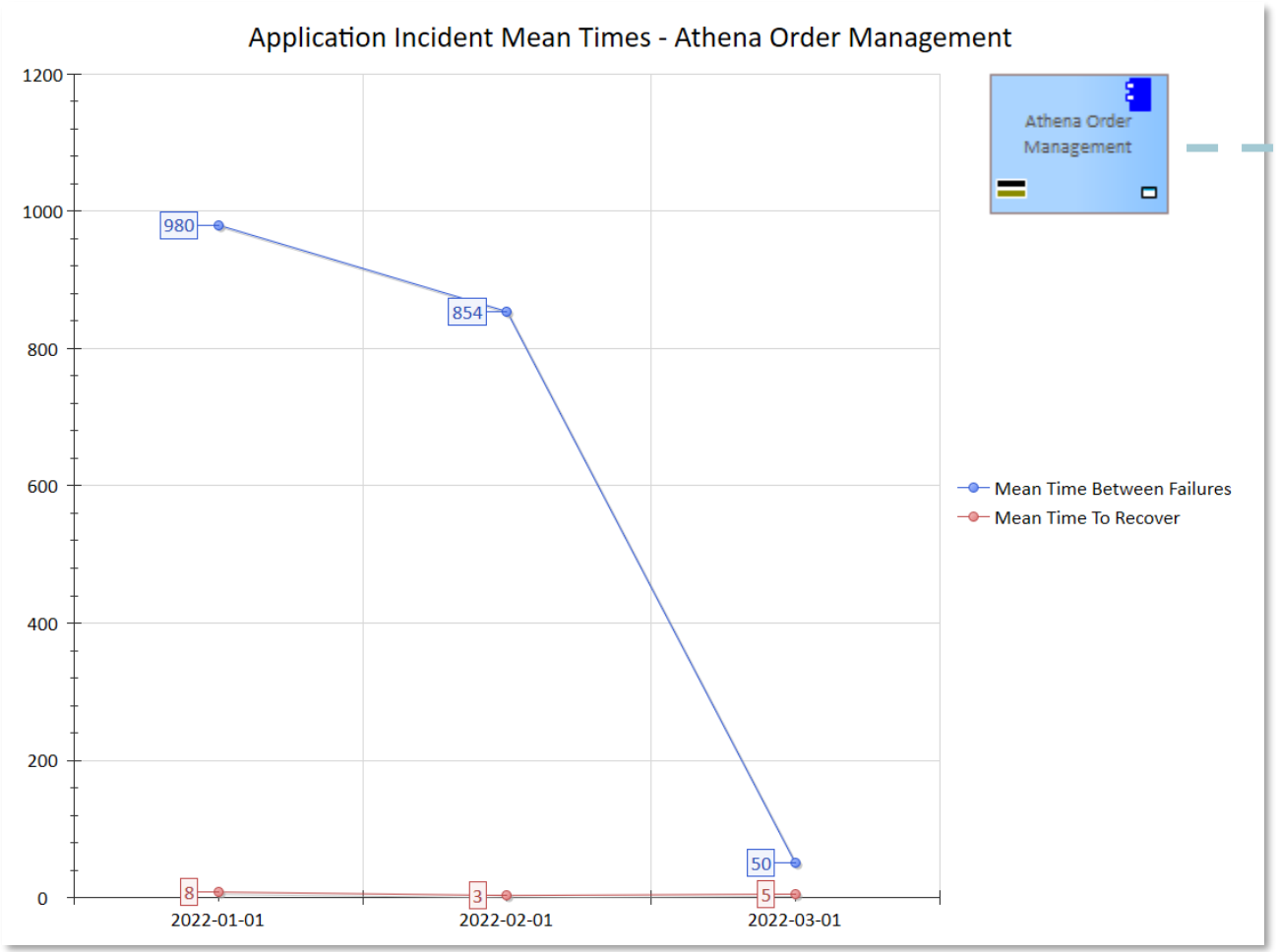
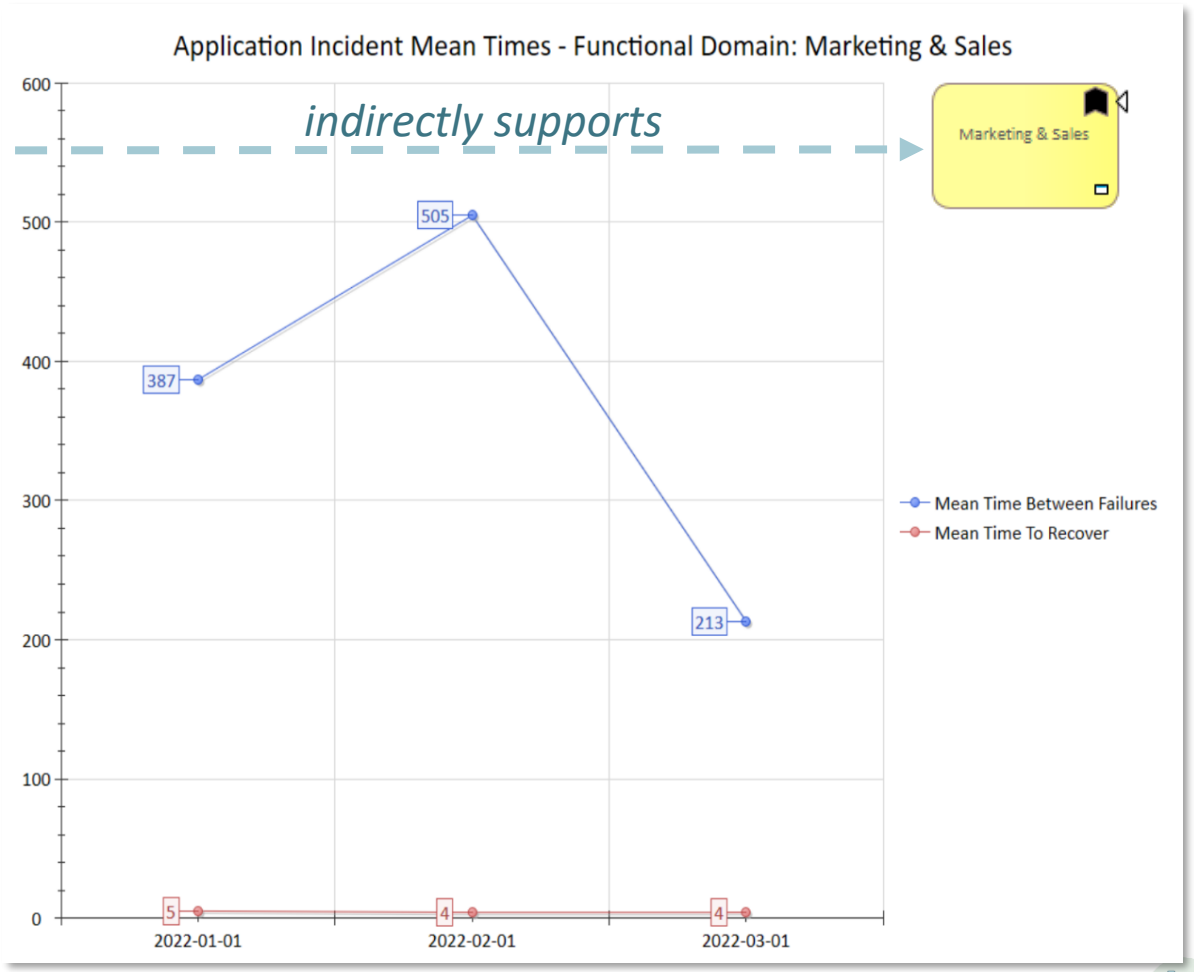
# Evolution of Application Incidents Duration Over Time

Automatic time series graph generation for every **application**

Automatic time series consolidation into 3 levels of **business capabilities** and then graph generation

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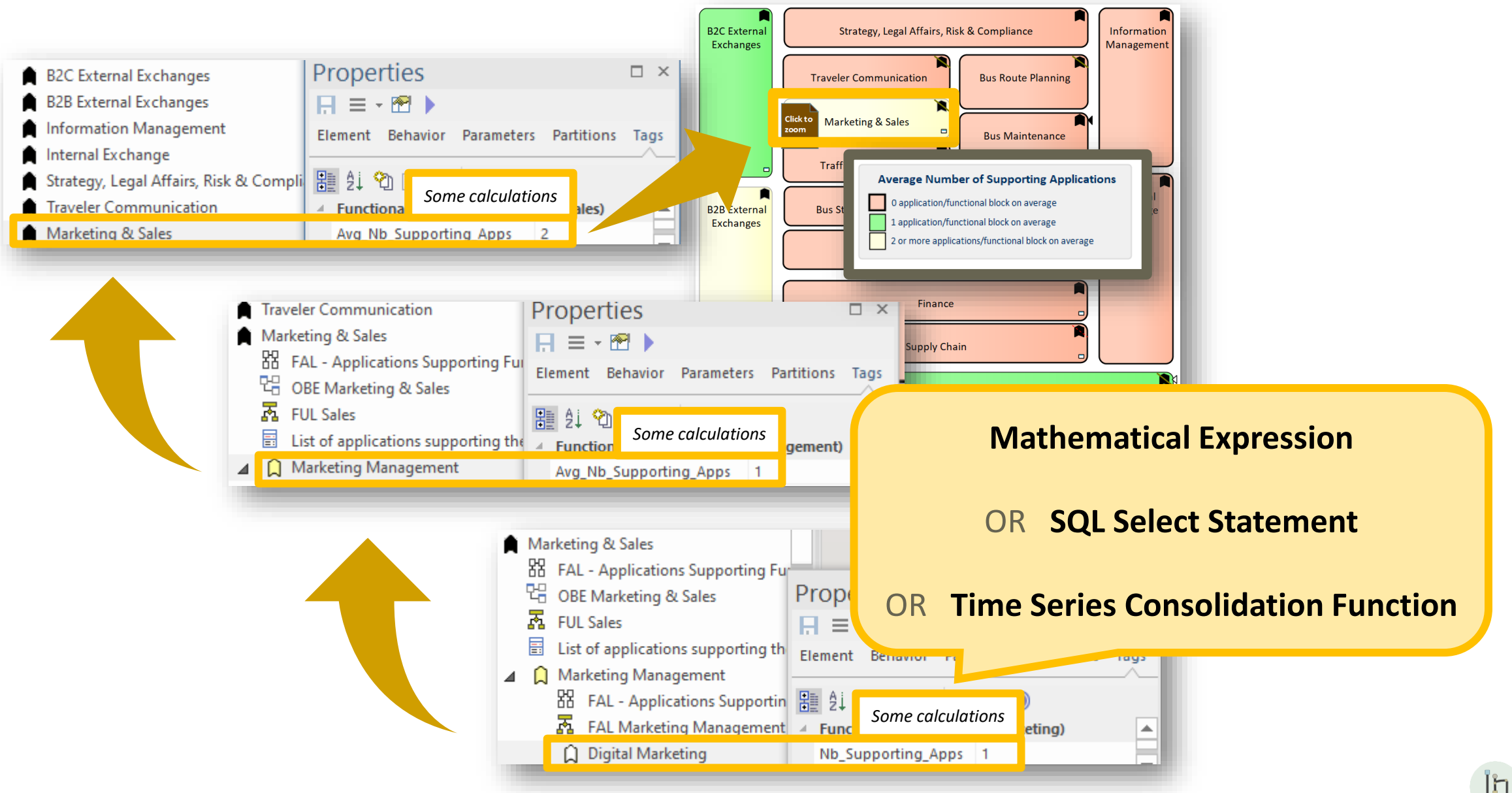
# Cascaded calculations Including Time Series

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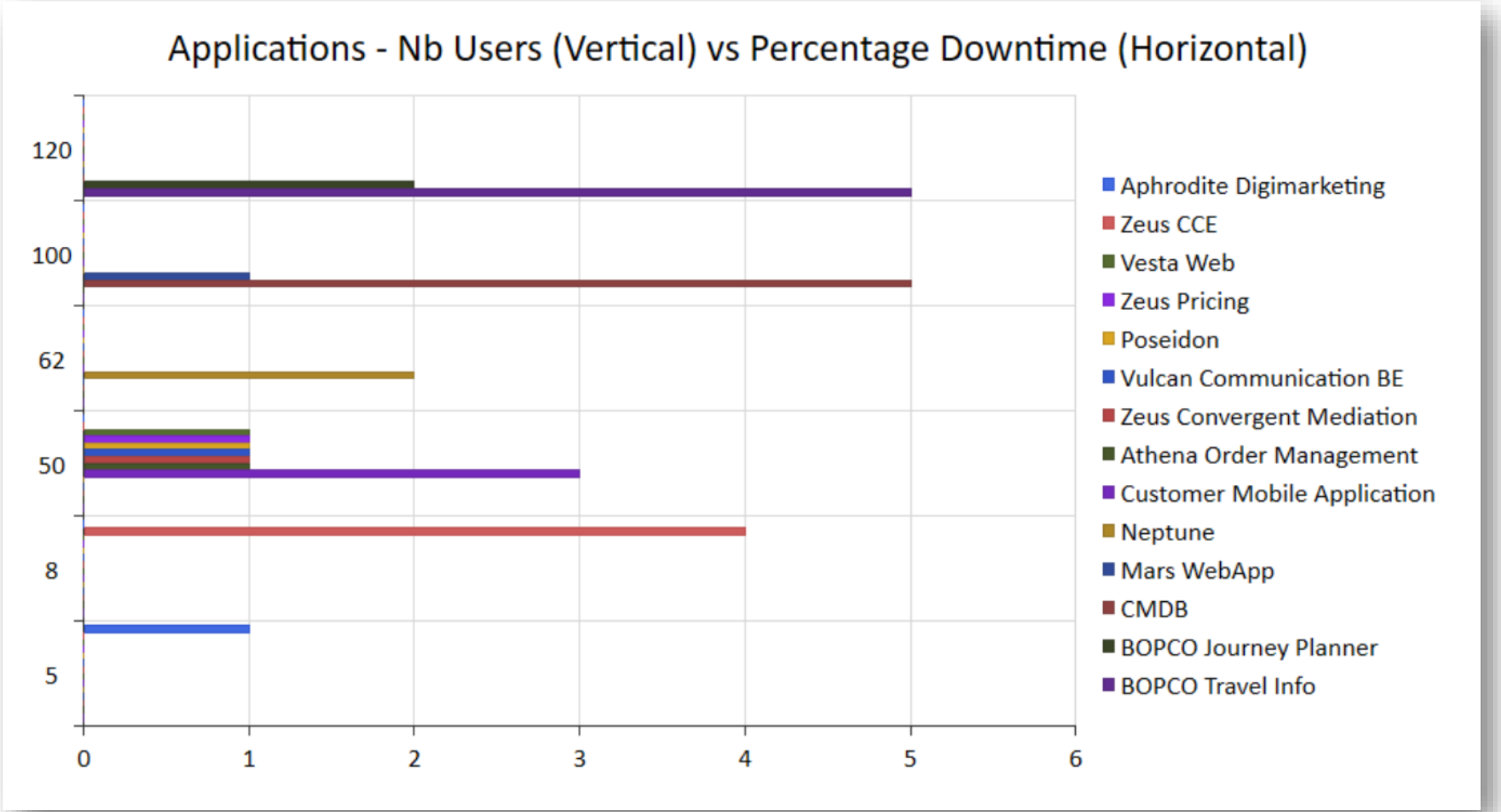
# Visible Enterprise: **Application Incidents Dashboard**

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Variants of these charts can be easily created.

For example:

- Apply consolidation of application availability to supported processes
- Generate incident/availability/recovery evolution graphs for servers or HW
- …

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